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OF THE SECRETARY

November 10, 1999

Mr. David Waddell, Executive Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

> Docket No. 97-07620; UTSE Motion for Extension of Time RE:

to Implement Section 14 of Slamming Rule

Dear Mr. Waddell:

Enclosed are an original and thirteen copies of the Motion of United Telephone-Southeast, Inc. for an extension of time for United to implement section 14 of the Authority's amended "Slamming" Rule (Rule 1220-4-2-.56), which we understand is to become effective on November 26, 1999.

Please bring this matter to the attention of the Directors.

Very truly yours,

James B. Wright

JBW:sm Enclosures

CC: Dennis Wagner

> Laura Sykora Steve Parrott

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BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

'99 NOV 10 AM 11 45

Proposed Amendments to Rule 1220-4-256)	EXECUTIVE CECTEN
"Verification of Orders for Changes by Local and Long Distance Carriers")	DOCKET NO. 97-07620

UTSE MOTION FOR EXTENSION OF TIME

United Telephone-Southeast, Inc. ("UTSE") hereby requests the Tennessee Regulatory Authority ("TRA") for an extension of time to implement subpart (14) of Rule 1220-4-2-.56 ("Slamming Rules") until May 1, 2000. By that date, Sprint Corporation ("Sprint") will have completed its redesigned bill ("Millennium Bill") for all its local telephone companies across all 18 states in which Sprint companies provide local service. The Millennium Bill project is a huge undertaking in which maximum customer usefulness is being emphasized, together with implementation of all state and federal billing requirements to create a standardized local bill.

One Tennessee requirement in the Amended Slamming Rules is the new section (14) in which carrier changes must be reported on the first page of the bill. This requirement will be achieved in the Millennium Bill. Thus, Sprint's Millennium Bill will proactively address slamming and cramming concerns in an easy-to-read, customer friendly bill.



Due to the massive undertakings of the Millennium Bill project and the Y2K compliance project, Sprint's programming resources have been highly strained and continue to be so at the present time. Consequently, UTSE has been unable to implement part (14) of Rule 1220-4-2-.56 by the Rule's effective date of November 26, 1999. Thus, UTSE respectfully requests an extension of time to implement part (14) of Slamming Rule 1220-4-2-.56 until the completion of the Millennium Bill scheduled to occur no later than May 1, 2000.

Respectfully Submitted, United Telephone-Southeast, Inc.

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Dated: November 10, 1999